



TPA QUALITY MANAGEMENT POLICY STATEMENT

Tanzania Ports Authority is established by the Act, 2024 No. 17 CAP 166 to perform the role of a landlord and operator with mandate to promote effective management and operations of sea and inland waterways ports in relation to services in loading and unloading of cargo, passenger services, developing a managing port infrastructure, superstructure, Security and Safety.

TPA is committed to consistently and continually improving the provision of services that meet and or exceed the needs and expectations of customers in conformity with relevant National Laws, International instruments and ISO 9001:2015 standard requirements. This shall be realized through provision of resources to ensure quality service delivery and operational excellence.

Amb. Ernest J. Mangu

CHAIRMAN OF BOARD OF DIRECTORS

Plasduce M. Mbossa

SECRETARY TO THE BOARD

Dar es Salaam
Date: 13th April, 2026